

Evaluating Methods to Improve Teaching in Engineering Cynthia Finelli, Amy Gottfried, Matthew Kaplan, Vilma Mesa, Christopher O'Neal, and Mary Piontek

Research Question

What is the comparative value of four specific methods to improve teaching in the middle of the term?

- No intervention (control)
- Report on student ratings of teaching
- Student feedback session and follow up consultation
- Videotaped class sessions and follow up consultation

Experimental Design

| | Middle of term | | | | End of term |
|-------------------------------|------------------------------|---------------------------------|---|--|------------------------------|
| | Student ratings survey | Report on student ratings | Student feedback session + consult | Videotape class session + consult | Student ratings survey |
| Cohort 0: Control | \checkmark | | | | \checkmark |
| Cohort 1: Ratings Only | \checkmark | ✓ | | | \checkmark |
| Cohort 2: Feedback + Consult | \checkmark | | \checkmark | | \checkmark |
| Cohort 3: Videotape + Consult | \checkmark | | | \checkmark | \checkmark |

Student Ratings of Teaching

- Scantron survey with 17 research-based items
 - Seven Principles of Good Practice in Undergraduate Education (Chickering) and Gamson, 1987)
 - Classroom behaviors related to college teaching effectiveness (Murray, 1985)
- Thirteen traits that could potentially be changed over short period (plus four standard questions)
- Administered at mid-term and end of term

Participants and Courses

- 28 participants representative of CoE faculty
 - All faculty ranks
 - Ten separate departments
 - Four women
- 28 distinct courses representative of undergraduate lectures courses
 - All class levels (3 100-level, 5 200-level, 9 300-level, 11 400-level)
 - Range of credits (1 2-credit, 8 3-credit, 19 4-credit)
 - Broad class size (average = 52.6 + 37.3 students)

| | Average increa |
|----------------------------------|----------------------------|
| Ratings scale: 1=strongly disage | ree, 2=agree, 3=neutral, 4 |

| ings scale: 1=strongly disagree, 2=agree, 5=neutral, 4=agree, 5=strongly agree. Increase | | | | ginighted (p<0 |
|--|----------------------|------------------------------|------------------------------------|-------------------------------------|
| | Cohort 0: Control | Cohort 1: Ratings Only | Cohort 2: Feedback + Consult | Cohort 3: Videotape + Consult |
| 1. Overall this was an excellent course. | -0.02 ± 0.16 | -0.05 ± 0.07 | 0.09 ± 0.10 | 0.04 ± 0.21 |
| 2. Overall, the instructor was an excellent teacher. | 0.06 ± 0.19 | -0.10 ± 0.12 | 0.19 ± 0.17 | 0.01 ± 0.29 |
| 3. I learned a great deal in this course. | -0.13 ± 0.24 | 0.05 ± 0.05 | 0.17 ± 0.12 | 0.08 ± 0.13 |
| 4. I had a strong desire to take this course. | 0.09 ± 0.34 | -0.09 ± 0.17 | 0.00 ± 0.27 | 0.09 ± 0.03 |
| 5. The instructor gave clear explanations. | 0.03 ± 0.11 | -0.07 ± 0.21 | 0.12 ± 0.39 | 0.06 ± 0.14 |
| 6. The instructor acknowledged all questions insofar as possible. | 0.07 ± 0.18 | 0.05 ± 0.16 | 0.05 ± 0.27 | -0.09 ± 0.07 |
| 7. The instructor used class time well. | -0.14 ± 0.18 | -0.07 ± 0.10 | -0.02 ± 0.31 | -0.11 ± 0.15 |
| 8. The instructor seemed well prepared for each class. | -0.12 ± 0.19 | -0.03 ± 0.12 | 0.18 ± 0.28 | -0.13 ± 0.14 |
| 9. Work requirements and grading system were clear from the beginning. | -0.01 ± 0.30 | -0.11 ± 0.27 | 0.08 ± 0.20 | -0.01 ± 0.16 |
| 10. The amount of work required was appropriate for the credit received. | -0.16 ± 0.25 | -0.13 ± 0.12 | 0.03 ± 0.24 | 0.08 ± 0.14 |
| 11. The instructor used techniques that fostered class participation. | -0.05 ± 0.22 | 0.08 ± 0.23 | 0.41 ± 0.22 | 0.20 ± 0.29 |
| 12. The instructor treated students with respect. | 0.06 ± 0.20 | -0.04 ± 0.14 | 0.18 ± 0.12 | -0.04 ± 0.08 |
| 13. The instructor taught in a way that served students' needs. | 0.00 ± 0.18 | -0.17 ± 0.20 | 0.10 ± 0.14 | -0.09 ± 0.25 |
| 14. The instructor was willing to meet and help students outside of class. | -0.02 ± 0.23 | 0.07 ± 0.12 | 0.13 ± 0.39 | -0.06 ± 0.26 |
| 15. The instructor was enthusiastic. | -0.01 ± 0.17 | 0.09 ± 0.12 | 0.23 ± 0.17 | 0.09 ± 0.14 |
| 16. The instructor kept students informed of their progress. | 0.03 ± 0.34 | 0.11 ± 0.45 | 0.39 ± 0.50 | 0.31 ± 0.33 |
| 17. The instructor set high standards for students. | -0.02 ± 0.11 | 0.09 ± 0.36 | 0.22 ± 0.15 | 0.08 ± 0.20 |
| # of questions with an average <i>increase</i> . | 6 | 7 | 15 | 10 |

Questions for which the average increase cohort differs from that of a second coho

> Cohort 3: Videota Cohort 2: Feedba Cohort 1: Ratin

Preliminary Conclusions

The methods to improve teaching studied here do result in changes in student ratings of teaching Student feedback and follow-up consultation may have the greatest impact, but each approach has benefits Further analysis (including a second iteration of data collection) is underway



Results

ease from midterm to end-of-term for each question. 4=agree, 5=strongly agree. Increases that are significantly different from 0 are highlighted (p<0.05).

| rease of one hort ($p < 0.05$) | Cohort 0: Control | Cohort 1: Ratings Only | Cohort 2: Feedback + Consult |
|----------------------------------|----------------------|---------------------------|---------------------------------|
| tape + Consult | No differences | 4, 6, 10 | 8, 12 |
| back + Consult | 3, 8, 11, 15, 17 | 1, 2, 3, 11, 12, 13 | |
| atings Only | No differences | | - |

This session was sponsored by the Office of the Associate Dean for Undergraduate Education



